

Coronavirus Hotline for Foreign Residents





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Saitama Prefecture provides "One-Stop Coronavirus Hotline" for Foreign Residents living in Saitama to reduce anxiety and prevent infection from spreading in the region.

The Hotline receives calls from foreign residents and connects them to appropriate desks and an interpreter will help you communicate each other.

Opening hours: 24 hours (including Saturdays, Sundays and national holidays)



Consultation Contents for example

- · Anxieties about Covid-19 infection or feeling under the weather
- Matters related to school education
- Matters related to the use of public facilities
- Matters related to the support for medium and small-sized companies
- Matters about DV or child abuse, etc





